

Terms and Conditions

Agreement between User and <https://www.excelconsultingpro.com/>

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<https://www.excelconsultingpro.com/> is an E-Commerce Site.

Our mission is to focus on our clients' needs and provide the best solutions and personalized training available. We teach each client the skills required, for their specific Excel application, to maximize efficiencies and increase profitability.

Prepay Tickets are sold in varying time increments and may be redeemed for Live Support, in 15 minute increments. Customer will keep any unused time remaining on their Prepay Ticket (rounded to the nearest 15 minutes). Prepay Tickets (and time remaining on Prepay Tickets) do not expire. Excel Consulting Pro LLC will keep track of any time remaining on each customer's Prepay Ticket (s).

Training is priced per event. Customers will be provided a quote based on the number of training attendees, materials, covered topics, duration, etc.

Projects can be quoted as a whole- based on a Project Proposal, provided by Excel Consulting Pro LLC, which includes the project details, scope, deadlines, etc.- or on an hourly basis. All projects require a 25% down payment before any work can begin.

All other consulting services will be billed on an hourly basis.

Privacy

Your use of <https://www.excelconsultingpro.com/> is subject to Excel Consulting Pro's Privacy Policy. Please review our Privacy Policy, which also governs the Site and informs users of our data collection practices.

Electronic Communications

Visiting <https://www.excelconsultingpro.com/> or sending emails to Excel Consulting Pro constitutes electronic communications. You consent to receive electronic communications and you agree that all agreements, notices, disclosures and other communications that we provide to you electronically, via email and on the Site, satisfy any legal requirement that such communications be in writing.

Children Under Thirteen

Excel Consulting Pro does not knowingly collect, either online or offline, personal information from persons under the age of thirteen. If you are under 18, you may use <https://www.excelconsultingpro.com/> only with permission of a parent or guardian.

Cancellation/Refund Policy

There are no refunds for prepay tickets.

Prepay tickets do not expire.

Prepay tickets can be used in 15 minute increments.

Links to Third Party Sites/Third Party Services

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Third Party Accounts

You will be able to connect your Excel Consulting Pro account to third party accounts. By connecting your Excel Consulting Pro account to your third party account, you acknowledge and agree that you are consenting to the continuous release of information about you to others (in accordance with your privacy settings on those third party sites). If you do not want information about you to be shared in this manner, do not use this feature.

International Users

The Service is controlled, operated and administered by Excel Consulting Pro from our offices within the USA. If you access the Service from a location outside the USA, you are responsible for compliance with all local laws. You agree that you will not use the Excel Consulting Pro Content accessed through <https://www.excelconsultingpro.com/> in any country or in any manner prohibited by any applicable laws, restrictions or regulations.

Indemnification

You agree to indemnify, defend and hold harmless Excel Consulting Pro, its officers, directors, employees, agents and third parties, for any losses, costs, liabilities and expenses (including reasonable attorney's fees) relating to or arising out of your use of or inability to use the Site or services, any user postings made by you, your violation of any terms of this Agreement or your violation of any rights of a third party, or your violation of any applicable laws, rules or regulations. Excel Consulting Pro reserves the right, at its own cost, to assume the exclusive defense and control of any matter otherwise subject to indemnification by you, in which event you will fully cooperate with Excel Consulting Pro in asserting any available defenses.

Arbitration

In the event the parties are not able to resolve any dispute between them arising out of or concerning these Terms and Conditions, or any provisions hereof, whether in contract, tort, or otherwise at law or in equity for damages or any other relief, then such dispute shall be resolved only by final and binding arbitration pursuant to the Federal Arbitration Act, conducted by a single neutral arbitrator and administered by the American Arbitration Association, or a similar arbitration service selected by the parties, in a location mutually agreed upon by the parties. The arbitrator's award shall be final, and judgment may be entered upon it in any court having jurisdiction. In the event that any legal or equitable action, proceeding or arbitration arises out of or concerns these Terms and Conditions, the prevailing party shall be entitled to recover its costs and reasonable attorney's fees. The parties agree to arbitrate all disputes and claims in regards to these Terms and Conditions or any disputes arising as a result of these Terms and Conditions, whether directly or indirectly, including Tort claims that are a result of these Terms and Conditions. The parties agree that the Federal Arbitration Act governs the interpretation and enforcement of this provision. The

entire dispute, including the scope and enforceability of this arbitration provision shall be determined by the Arbitrator. This arbitration provision shall survive the termination of these Terms and Conditions.

Class Action Waiver

Any arbitration under these Terms and Conditions will take place on an individual basis; class arbitrations and class/representative/collective actions are not permitted. THE PARTIES AGREE THAT A PARTY MAY BRING CLAIMS AGAINST THE OTHER ONLY IN EACH'S INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PUTATIVE CLASS, COLLECTIVE AND/ OR REPRESENTATIVE PROCEEDING, SUCH AS IN THE FORM OF A PRIVATE ATTORNEY GENERAL ACTION AGAINST THE OTHER. Further, unless both you and Excel Consulting Pro agree otherwise, the arbitrator may not consolidate more than one person's claims, and may not otherwise preside over any form of a representative or class proceeding.

Liability Disclaimer

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Termination/Access Restriction

Excel Consulting Pro reserves the right, in its sole discretion, to terminate your access to the Site and the related services or any portion thereof at any time, without notice. To the maximum extent permitted by law, this agreement is governed by the laws of the State of Texas and you hereby consent to the exclusive jurisdiction and venue of courts in Texas in all disputes arising out of or relating to the use of the Site. Use of the Site is unauthorized in any jurisdiction that does not give effect to all provisions of these Terms, including, without limitation, this section.

You agree that no joint venture, partnership, employment, or agency relationship exists between you and Excel Consulting Pro as a result of this agreement or use of the Site. Excel Consulting Pro's performance of this agreement is subject to existing laws and legal process, and nothing contained in this agreement is in derogation of Excel Consulting Pro's right to comply with governmental, court and law enforcement requests or requirements relating to your use of the Site or information provided to or gathered by Excel Consulting Pro with respect to such use. If any part of this agreement is determined to be invalid or unenforceable pursuant to applicable law including, but not limited to, the warranty disclaimers and liability limitations set forth above, then the invalid or unenforceable provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision and the remainder of the agreement shall continue in effect.

Unless otherwise specified herein, this agreement constitutes the entire agreement between the user and Excel Consulting Pro with respect to the Site and it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral or written, between the user and Excel Consulting Pro with respect to the Site. A printed version of this agreement and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relating to this agreement to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form. It is the express wish to the parties that this agreement and all related documents be written in English.

Changes to Terms

Excel Consulting Pro reserves the right, in its sole discretion, to change the Terms under which <https://www.excelconsultingpro.com/> is offered. The most current version of the Terms will supersede all previous versions. Excel Consulting Pro encourages you to periodically review the Terms to stay informed of our updates.

Contact Us

Excel Consulting Pro welcomes your questions or comments regarding the Terms:

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Effective as of October 30, 2019